



# AdminisTEP:

## Directly Connecting Payors and Providers

**Want to eliminate clearinghouse hassles and high fees while bridging the gap between payors and providers?**

Legacy's AdminisTEP is a transaction exchange portal that resolves HIPAA-compliance translation issues and extends the functionality of payor host systems. AdminisTEP bridges the gap between providers

and payors by directly connecting them with each other for transaction exchanges. Unlike other solutions, AdminisTEP enables payors to completely outsource their electronic data interchange (EDI) infrastructure,

### AdminisTEP's Layered Approach: Subscribe to only the services you require

Transaction Routing	The translation engine between payors and providers. Any-to-any format transaction translation.
Business Translation Logic	Transaction edits, scrubbing, validation and other business rules. Advanced reporting and inquiries. Hosted logic to decrease host system processing demands.
Extended Functionality	Conversion of non-electronic formats (ie., paper-based claims) into electronic formats. Tools enabling non-technical users to create any transaction type.
Business Process Integration	Seamless provider-to-payor solution that increases host system functionality and processes transactions. Options to fully outsource EDI processes.



add business rules to transaction processing, and even translate any transaction into any format required by payors or their providers.

AdminisTEP's layered approach allows customers to participate at the layer their businesses require. Each layer builds on the functionality of the previous layer, and all of this is available with no up-front infrastructure or implementation costs. Instead, payors simply sign up as AdminisTEP subscribers to access the data and solutions over the Web, and pay low per-transaction fees that are as much as 50% less than the fees charged by the industry's major clearinghouses. Most importantly, the AdminisTEP core functionality is offered free to providers. And for payors, AdminisTEP fees are only a small fraction of the costs incurred when replacing or upgrading host systems.



***Tired of paying your clearinghouse high prices for basic functionality?***

The major clearinghouses are charging high prices for simple transaction conduit services and minimal translation and business rule functionality. That's all they can offer. AdminisTEP is different. It's a single

solution that delivers this basic functionality at a lower cost, includes complex transaction management capabilities, and enables payors to directly connect with provider networks. AdminisTEP not only does away with clearinghouse hassles, but can also eliminate the clearinghouse itself.

Direct transaction submissions are even possible for small provider practices and payors. Legacy's AdminisTEP enables providers — of any size — to directly submit their transactions to payors. And, AdminisTEP offers an unparalleled set of transaction management tools for providers to confirm that transactions were received, estimate remittance, and even notify providers of rejected claims within a matter of hours so claims can be edited and resubmitted faster. Payors using AdminisTEP to directly connect with their provider networks will:

- Resolve HIPAA compliance issues with providers
- Realize no delays in claims routing by supporting batch, fast batch and real-time transactions
- Reduce lost claims and the staff resources needed to resolve these issues
- Increase volume with greater efficiency through Extended Functionality options
- Receive paper-based claims electronically using optical character recognition (OCR), document imaging and vertexing
- Avoid set-up, maintenance, renewal, and duplicate fees

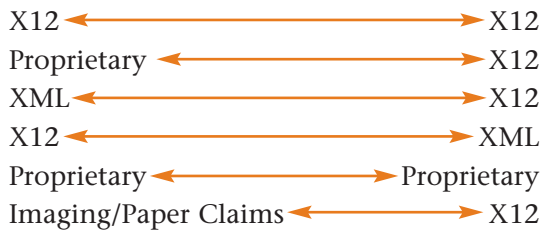
## Transaction Routing and Business Translation Logic

***Want to increase pass-through rates and boost efficiency?***

Transaction Routing and Business Translation Logic are the core functionality that everyone expects from a clearinghouse, and is AdminisTEP's baseline level of service provided to every subscriber. In essence, this is comparable to the "dial-tone" that people expect when they subscribe to basic phone service. And, like the phone business, providing basic transaction conduit services has become a commodity business, with each competitor struggling to win business on price alone. In addition, AdminisTEP is unique in its ability to



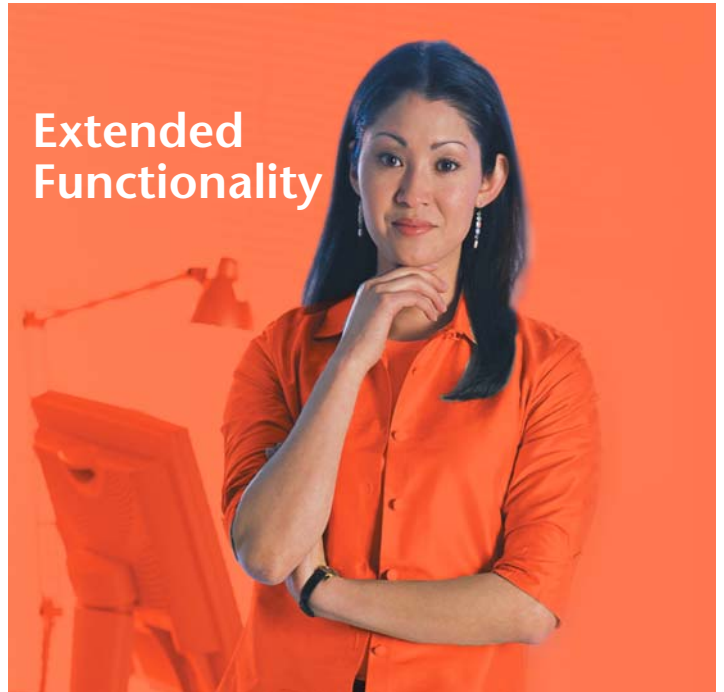
translate any transaction into any format required, such as:



At this point, comparisons between AdminisTEP and other clearinghouses come to a halt, and the AdminisTEP difference begins. AdminisTEP allows payors to integrate complex business rules and comprehensive edits to “scrub” provider transactions, which is why AdminisTEP boasts the industry’s highest pass-through rates. The result? Payors receive “clean” transactions, rejections are minimized, and the need to manually resolve provider issues is greatly reduced.

Advanced reporting features within AdminisTEP provide in-depth information about billing, transaction throughput, confirmation on the transmission and receipt of transactions, the status of claims files and individual claims, as well as details about remittance and the claims paid by each check.

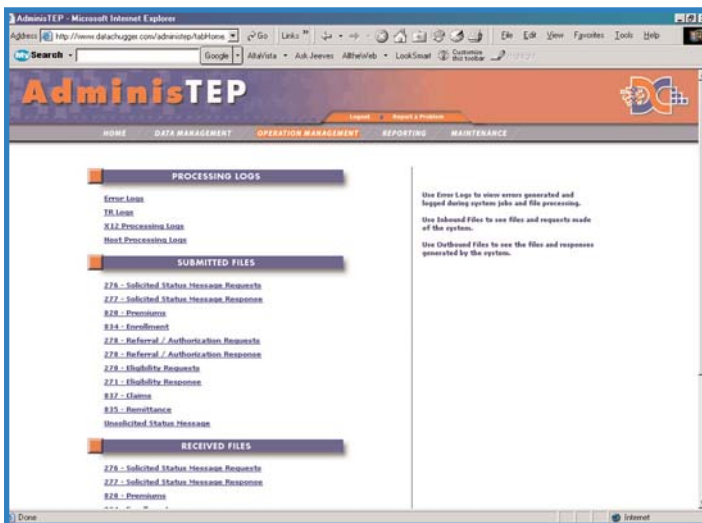
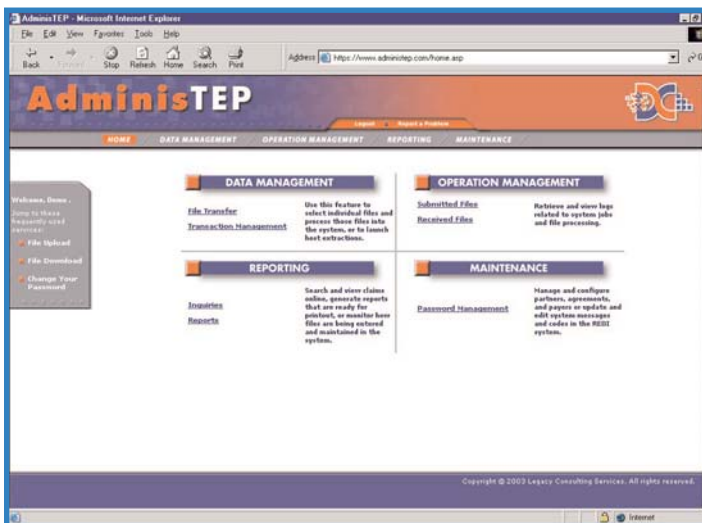
## Extended Functionality



*Don't know the difference between X12 and XML? No problem.*

Extended Functionality shifts the role of AdminisTEP from a static transaction conduit system and into a dynamic transaction management solution. With Extended Functionality, AdminisTEP users are not required to know the necessary fields and structure of XML, X12 or any other standards — including proprietary formats. AdminisTEP even enables users to translate non-electronic formats (i.e., paper-based claims) into electronic formats. AdminisTEP does the work for you, with the transaction translation performed in the background.

For example, providers can submit paper-based claims to AdminisTEP via mail, where they are read using OCR technology and converted into electronic transactions that are sent to the appropriate payors. In another example, a provider without the ability to generate a 278 transaction can use AdminisTEP to create the 278 transaction, without requiring the provider to know the



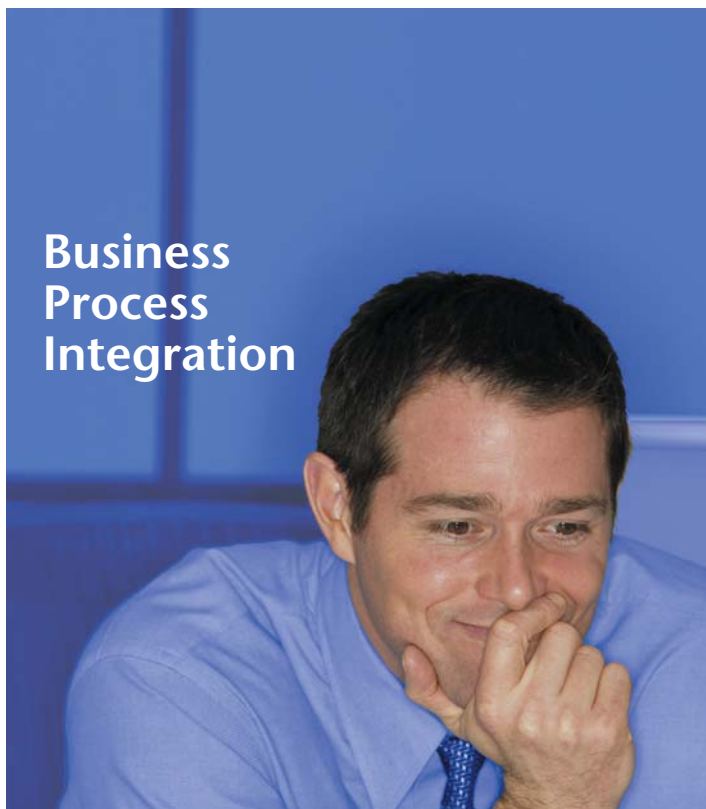


fields and format of the standard. The provider simply uses AdminisTEP's "smart data screens" to fill in the information requested and the transaction is sent out in a HIPAA-compliant format.

Below are a few examples of smart data screens.

- Paper claims entry
- Eligibility entry
- Claims status entry
- Referral authorization entry

AdminisTEP can be configured to handle these transactions in batch, fast batch or real-time scenarios. And, AdminisTEP is able to connect providers with multiple payors.



*How do you maximize functionality without placing a financial stranglehold on your budget?*

Business Process Integration extends the reach of AdminisTEP, fully bridging the gap between applications to create a powerful and seamless provider-to-payor solution. From adding host system functionality and increasing connectivity, to completely handling transaction processing, AdminisTEP is a cost-

effective solution that provides payors with the flexibility to address their pain points.

AdminisTEP enables payors to confidently integrate — and even outsource — EDI processes while leveraging an organization's existing electronic infrastructure. This eliminates the need to replace existing business solutions and enables organizations to conduct business with any trading partner.

Powerful Web-based tools give payors the ability to automate processes and integrate other systems with AdminisTEP to extend functionality. Completely customizable, AdminisTEP Business Process Integration options can include:

- Shifting processing demands off the host system and configuring AdminisTEP with the business rules to process transactions and access the host system database
- Fully outsourcing eligibility checking and referrals/authorizations to AdminisTEP for processing
- Using AdminisTEP to electronic funds transfers for reimbursements
- Outsourcing host system components to reduce server and mainframe memory demands
- Providing OCR, imaging and vertexing capabilities

AdminisTEP eliminates the information, communication and technological gap between payors and providers by facilitating forward and backward integration, and by having all business partners conduct commerce over a single portal — AdminisTEP.

## Make the switch to AdminisTEP

With AdminisTEP, healthcare organizations lose the paper, not the claims. And with AdminisTEP being a hosted, Web-based solution, healthcare organizations do not have to expend their precious IT talent to implement and deploy the solution.

Tired of clearinghouse challenges? Then contact Legacy today to find out how AdminisTEP can solve your clearinghouse and HIPAA challenges.



**Legacy Consulting Services**  
4965 Preston Park Blvd., Suite 600  
Plano, TX 75093-5150  
Phone: 214.440.3100  
Fax: 214.440.3101  
sales@legacyconsulting.net  
www.administep.com  
www.legacyconsulting.net

